



The Config Team™
SAP Logistics Specialists






Case Study

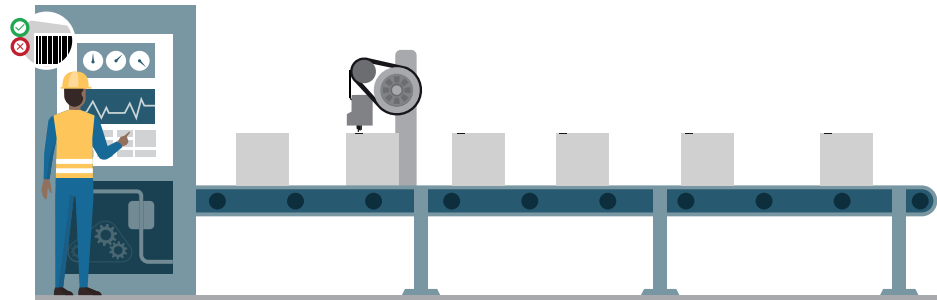
Customer: Twinings
Sector: Food and Beverage
Solution: CodingControl

About Twinings

With a world-famous reputation for producing quality tea, Twinings has occupied the same premises for its original tea shop, on The Strand, since 1706. Today, the Twinings operation spans the globe with more than 45 production lines across manufacturing sites in the UK, Poland and China.

Benefits

-  Removal of manual processes
-  User interface translated into multiple languages
-  Connects robot palletisers to retrieve stacking patterns
-  Coding and labelling errors significantly reduced
-  All mobile devices controlled from a central cockpit



The Challenge

Twinings needed to replace its existing case labelling software as it was end-of-life. The software was used at its production sites in the UK, Poland and China so the new solution needed to be compatible with the demands of each site's processes.

The Solution

Twinings implemented CodingControl, an SAP certified solution from The Config Team, that eliminates the need for manual data entry into production line coding and labelling devices. The transition to CodingControl was successfully implemented into each of the three Twinings sites, with just remote support from The Config Team.

CodingControl now connects all of Twinings' case labelling machines directly to SAP, enabling label templates to be selected from SAP and the required data sent to the machines automatically. Removing the need for manual label data entry, operators are now only responsible for previewing and approving labels.

The CodingControl user interface, which enables operators to control all devices from a central cockpit, was translated into the local language for each of the production sites. It also determines which data is needed for the label template, depending on the shipping destination.



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